


Bank of America Merchant Services ASTRA Presentation

October 16, 2012

Introduction – Bank of America Merchant Services Team

- **Bank of America Merchant Services Presenters**

- **Brian Chapman** – Relationship Manager
 - **JD Wilks** – Technical Relationship Manager
 - **Peter O'Rourke** – Strategic Account Executive
 - **Terry Endres** – Treasury Sales Officer
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Participation Agreement

What is it?

An agreement with the state of Kansas that allows Affiliated State agencies to participate under the agreement

- Telecheck Amendment
- Mobile Pay Amendment

What does it mean for the agencies?

Easy Contracting

Competitive Pricing

Access to advanced products

One account team

Telecheck

ICA Verification

- Allows for Internet check acceptance
- Checks the history of the check writer
 - Approval or decline at the time of transaction
- Give Payers the flexibility to pay by check.
- Faster funding and cheaper transaction.

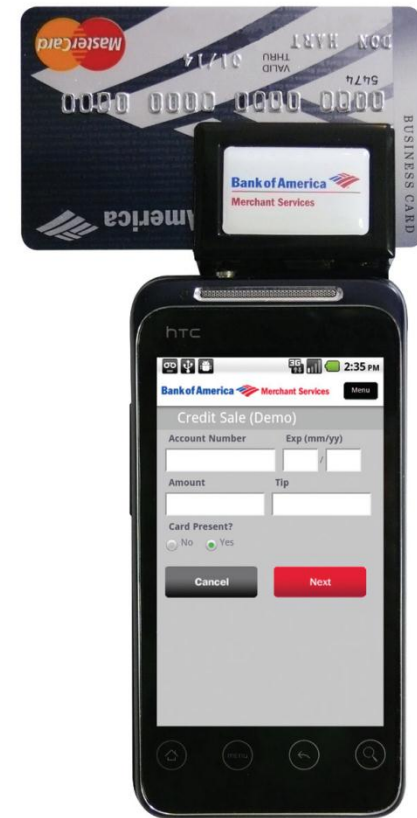
ICA Warranty

- Guarantees payment on checks
- Bank of America Merchant Services handles the collection on bad checks.



Mobile Pay

- The Mobile Pay App Solution is compatible with Android, BlackBerry and iPhones.
- Secure login with username and password
- Easy-to-use interface requires minimal training
- Support for all major credit card types
- Real-time mobile processing
- Fraud protection tools
- SSL encryption technology
- Real-time reporting capabilities
- Account manager to add or remove users (browser only)
- E-receipt delivered to customer's email after the transaction is complete
- 24/7 customer support



Conclusion

- Questions?

