

Post Implementation Evaluation Report

IT Enhancement Program – Healing Arts

Project Dates: 9/2003 through 11/2005

Project Cost: \$438,056

Project Objectives

The objectives were to reduce the amount of paper based transactions and move to on-line filings, replace an aging legacy system with a more up to date and flexible architecture and to eliminate the effort and paper involved in preparing documents for hearings and meetings and provide content to these sessions as electronic documents.