

## **Post Implementation Evaluation Report**

### **Remittance Processing System Upgrade – Revenue**

Project Dates: 3/2005 through 2/2007

Project Cost: \$612,585

#### Project Objectives

The goal of the Remittance Processing System Upgrade project was to acquire three new, fully functional processing units to enable KDOR to continue its high performance while keeping the inputs and outputs to the system the same. This upgrade enabled KDOR to establish a regular maintenance schedule to keep each unit in peak operating condition while the other two units continue processing in production. The new remittance transports allow KDOR to utilize the latest available releases of products. This will insure KDOR receives quality support for the hardware and software products in the remittance processing system. The previous system utilized customized software products with proprietary sort patterns that KDOR was unable to modify or enhance without hiring the vendor. The new system will allow additional tax types or development initiative requests to be brought on-line by KDOR staff which will substantially reduce or eliminate outside vendor resources needed.