Memorandum

To: Agency IT, HR, Payroll, and Finance Managers

From: Anthony Schlinsog, Chief Information Technology Officer

 Sarah Gigous, Director, Office of Systems Management

 Kraig Knowlton, Director, Office of Personnel Services

Date:

Re: Supported Browsers for Oracle/PeopleSoft HR/Payroll and Financials (SHARP and SMART)

On February 13, 2013, the Statewide Human Resources and Payroll system (SHARP) was upgraded to Oracle/PeopleSoft HCM and Time and Labor v9.1. The upgrade provides the opportunity for expanded use of Employee Self Service for activities such as time reporting and access to electronic W-2s.

SHARP, along with the Statewide Management, Accounting, and Reporting Tool (SMART) are web-based applications. As a result of the expanded use of Employee Self Service for critical tasks such as time reporting it is essential that employees using not only Employee Self Service but also the SHARP and SMART systems have supported, reliable access to the applications via the web.

Employees working in PeopleSoft applications may experience variations in the look and behavior of a transaction page depending on the browser/version being used. PeopleSoft applications are designed to be compatible with multiple browsers and are certified by Oracle on certain browser versions (listed below) that will minimize the variations experienced in the display/function of the application.

**Please be aware that if a higher version of a browser is required for agency initiatives/activities, a corresponding, certified browser should be downloaded and installed on any machine on which the employee is required to access SHARP, SMART, or Employee Self Service for work purposes. For example, the use of Internet Explorer 10 is not certified unless it is used in conjunction with Windows 8. If an agency installs IE10, please ensure that employees who require access to SHARP, SMART, and/or Employee Self Service have an alternate, supported browser available that is certified for the PeopleSoft application to which the employee requires access.**

Although OITS only currently supports Internet Explorer 8 & 9 on Microsoft Windows XP & 7, the Kansas Service Desk (785-368-8000) can assist in directing agency IT support staff to additional information for troubleshooting PeopleSoft browser compatibility issues for other browsers/versions. The browsers listed below are certified by Oracle and recommended to minimize browser issues when utilizing SHARP, SMART or Employee Self Service:

**Browser Versions Certified by Oracle:**

|  |  |  |
| --- | --- | --- |
| **BROWSER NAME** | **SMART** | **SHARP & ESS** |
| **BROWSER RELEASE** |
| **Mozilla Firefox** | **3.6\*, 3.5, 3, 2, 1.5** | **7, 3.6\*** |
| **Google Chrome** | **n/a** | **13** |
| **Internet Explorer** | **8\*, 7\*, 6** | **10, 9, 8\* , 7\*** |
| **Safari** | **5\*, 4\*, 3, 2.0.4** | **5\*, 4.3.3 4\*, 3** |
| **\*Browser is certified for SMART, SHARP, and ESS****Notes: IE 7 and IE 9 may require compatibility settings to be turned “on”.** **IE 10 is only certified with Windows 8.** |